



# LEGATO NetWorker® Intelligent Event Module™

## Intelligent Event Module Basics

The LEGATO NetWorker Intelligent Event Module (IEM) enables you to automate real-time monitoring of LEGATO NetWorker® and capture the critical information you need for effective enterprise management.

### Events

The LEGATO NetWorker IEM provides *ConsoleWorks*® with a watch-list of all the text messages produced by LEGATO NetWorker, including error codes, system warnings, and status alerts. *ConsoleWorks* uses these messages, called Events, as the targets that it scans for in the data streams of your managed systems.

When *ConsoleWorks* detects an Event, it alerts you to the Event as it is happening, records the circumstances surrounding the Event, and automatically performs the default or customer-configured responses associated with that Event.

### Scans

IEMs come with Events pre-arranged in logical groupings, called Scans™. Working with a Scan—or a combination of Scans—instead of hundreds of individual Events simplifies managing Events across your enterprise.

## LEGATO NetWorker IEM at a Glance

LEGATO NetWorker Version:	7.1
Events:	374
Scans:	1 Master Scan 5 Event Severity Scans
Filename:	cw_scan-networker.bin
License:	CONWRKS-DB-NETWORKER.lic
Connector:	Syslog

## Using the LEGATO NetWorker IEM

To use this IEM, download it from the TDi web site, import it into *ConsoleWorks*, and then associate Scans from the IEM with any system running NetWorker.

When you associate Scans with a system running NetWorker, you are specifying that *ConsoleWorks* monitor the data streams of this system for the Events contained in those Scans.

**Note:** You must obtain a license for the LEGATO NetWorker IEM prior to using the module. To obtain the license, contact your TDi sales representative ([sales@tditx.com](mailto:sales@tditx.com)).

## Download the IEM

1. On the TDi website ([www.tditx.com](http://www.tditx.com)), click **Customer Care > Downloads > Servers/IEM**.
2. On the Customer Downloads page, click the **ConsoleWorks** link appropriate for your version of *ConsoleWorks*.
3. On the Connect to support2.tditx.com dialog box, enter your user name and password. To obtain a user name and password, contact a Customer Care specialist ([support@tditx.com](mailto:support@tditx.com)).
4. On the Software Support Downloads page, click the **Intelligent Event Modules** link.
5. Locate the row for LEGATO NetWorker IEM.
6. In the Link column for that row, click **BIN**.
7. Save the file (cw\_scan-networker.bin) to a directory accessible from your client workstation.

## Import the IEM

1. On the *ConsoleWorks* main menu, click **admin > Database > Import IEM**.
2. On the Import IEM page, click **Browse**.
3. Locate and click **cw\_scan-NetWorker.bin**.
4. Click the **Import** button.

## Associate the Scans

Associate the Scans with systems you want *ConsoleWorks* to monitor. *ConsoleWorks* offers you the following options for associating Scans:

- Associate individual Scans with one or more systems.
- Associate multiple Scans with one or more systems.
- Create a Scan containing only the Events you want monitored and associate this customized Scan with one or more systems.

**Note:** While you can associate any Scan with any application, system, or device, only associate a Scan with the application, system, or device appropriate for that Scan. For instance, associate only Cisco Scans with Cisco switches and McData Scans with McData switches.

For detailed instructions on associating Scans, please refer to the *ConsoleWorks Admin/User Guide*.

## Scans Available in the LEGATO NetWorker IEM

The LEGATO NetWorker IEM contains a Master Scan and 5 Event Severity Scans.

### Master Scan

The Master Scan (NETWORKER) is the top-level Scan. It references all the other Scans in the IEM. When you associate the Master Scan with a system running NetWorker, you are specifying that ConsoleWorks scan this system for all 374 Events produced by LEGATO NetWorker.

### Event Severity Scans

The LEGATO NetWorker IEM contains five Event Severity Scans. Review the Scan configurations detailed below for the Severity Scans that best suit the needs of your enterprise.

### Severity Scans

Use these Scans to monitor LEGATO NetWorker for messages based on the severity level of the Event.

The IEM provides the following Event severity Scans:

- NETWORKER\_CRITICAL 102 Events
- NETWORKER\_MAJOR 39 Events
- NETWORKER\_MINOR 159 Events
- NETWORKER\_WARNING 11 Events
- NETWORKER\_INFORMATIONAL 63 Events

## Sample Events

The LEGATO NetWorker IEM provides you with names, severity ratings, descriptions, causes, and recommended responses for LEGATO NetWorker Events.

The following section displays samples of the information you receive for each Event in the LEGATO NetWorker IEM.

### Sample Event 1

**Event name:** nwkr\_addlicenseoption

**Severity:** Minor

**Description:** Add the license with the **-c option** before attempting to authorize it

**Cause:** The license you are attempting to authorize is not yet in the License Manager database.

**Response:** Use the lgtolic command with the -c option to add the license.

### Sample Event 2

**Event name:** nwkr\_anotherdiskreq

**Severity:** Minor

**Description:** Another diskette is required

**Cause:** The NetWorker software cannot proceed with the diskette currently in the drive.

**Response:** Insert a new diskette.

### Additional Information

For additional product information or to receive a free, live ConsoleWorks demonstration, please call 1.800.695.1258, or visit our website at [www.tditx.com](http://www.tditx.com).